Gonzalo Martín Pontnau

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AI Engineer – About me

Advanced Systems Engineering student (UTN.BA) specialized in AI Engineering. I create intelligent agents and automated workflows that transform manual operations into efficient processes. I work with different business areas to design professional solutions and demonstrate their real impact. Communication is one of my main strengths. I'm extroverted, work very well in teams, and connect easily with diverse people.

Work Experience

AI Engineer Intern | *ABB* • *Remote*   *Oct 2025 - Present*

- Led the creation of internal intelligent agents with multi-agent orchestration architecture to streamline operations across different business areas.
- Designed and implemented Agentic AI with specialized modules (RAG, task monitoring) deployed on Azure, delivering MVPs in iterative phases.
- Achieved real adoption by corporate teams, working closely with stakeholders to make the impact of automation visible in daily operations.
- Stack: LangGraph, LangChain, Azure AI Foundry, Azure AI Search, Pinecone, Power Automate, Microsoft Graph.

AI Quality Analyst | *Outlier AI* • *Remote (freelance)*   *Jun 2025 - Present*

- Participate in generative language model training projects, RLHF (Reinforcement Learning from Human Feedback), evaluating AI responses and designing prompts and test scenarios to improve model performance and usefulness.
- Provide structured technical feedback and quality annotations, classifying model outputs according to dimensions such as Instruction Following, Truthfulness, Concreteness, Completeness, and Style/Format, using specific rubrics to ensure high-quality standards.
- Verify the correct use of tools (function calls, APIs, search) in model responses and collaborate in refining guidelines, evaluation criteria, and examples, strengthening the quality, consistency, and safety of AI systems.

Education

Universidad Tecnológica Nacional (UTN.BA)   *2022 - 2028*

Systems Engineering (in progress). Solid knowledge of algorithms, data structures, networks, databases, operating systems, and computer architecture. Expert in requirements analysis (functional and non-functional), UML modeling, modular design with SOLID principles, and agile methodologies (Scrum).

Instituto San Vicente Pallotti   *2015 - 2021*

High School Diploma in Business Management and Administration

Languages

- **Spanish** — *Native*
- **English** — Upper-intermediate (B2 Certified)